

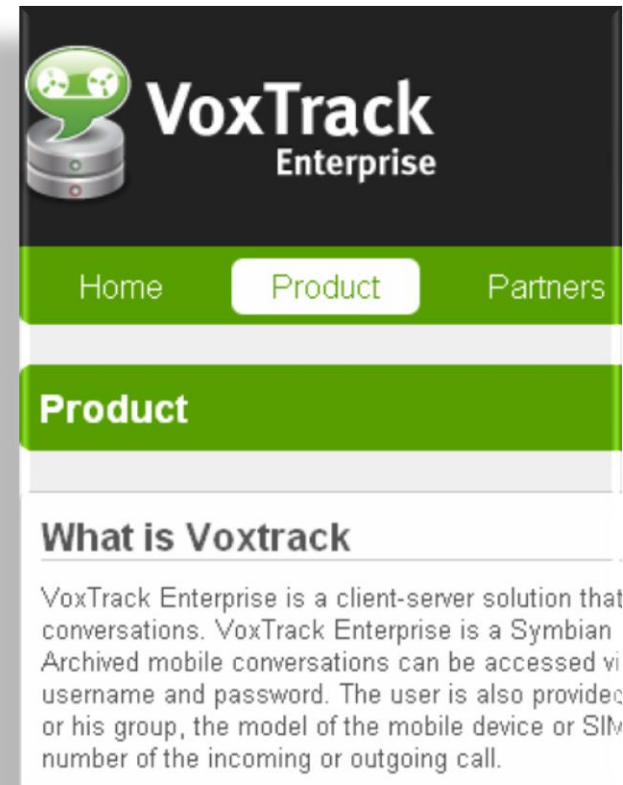


VoxTrack ^{Enterprise}

Record all incoming and outgoing mobile conversations—and protect your firm.

What is VoxTrack?

- ❑ **A client-server solution** for companies interested in recording business calls made to and from cellular phones by their employees.
- ❑ **A reliable, accurate and flexible** application with automatic call recording modes , which also archives recordings to a central server for efficient search and retrieval.
- ❑ Includes **advanced security mechanisms** that comply with the highest safety standards expected by organizations requiring risk, quality and compliance control while still remaining mobile.



Key benefits

Adapt VoxTrack Enterprise to the needs of your company's infrastructure :

- ❑ Make **secure** and **legal transactions** via your mobile
- ❑ **Save costs** associated with liability dispute
- ❑ **Speed up** the decision making process
- ❑ **Prevent** phone **misuse**
- ❑ **Store and manage** the call files kept on secure server to be easily logged, searched and retrieved by authorized personnel
- ❑ **Track** business conversations with clients, made while working "on-the-run,,
- ❑ **Reduce** company risk by documenting mobile conversations with clients for future reference

Key features

- Call recording
- White list / black list / business hours support
- Private SIM mode
- Beep removal*
- Custom call prompt
- Call upload to server
- Automatic application upgrades deployment
- Call encryption and server-controlled encryption key interchange
- Server driven user settings
- Uninstalling lock
- Full traceability in case of device / SIM change
- Role driven privileges

* Not available on selected models

How does it work?

Your mobile business conversations are being recorded



VoxTrack application streams the file to a secure server



Server storage to manage all incoming/outgoing calls

VoxTrack Enterprise

ksitest:ksadmin [Administrator] Logout

Manage Groups

- KStest
 - ksadmin
 - ksuser
 - e66
 - kasia's e52** 2
 - test
 - test
 - psiloc kasia

Handset Name:	kasia's e52
IMEI:	355216037285965
Model:	Nokia E52
Active:	<input checked="" type="checkbox"/>
Creation Date:	2009-12-18 16:26
Last Modification Date:	2009-12-21 16:44

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Mobile Client:

- ❑ Available for Symbian S60, 3rd and 5th Edition releases
- ❑ Automatic recording mode and archiving function via GPRS/3G/WLAN without any user interaction. Recordings are streamed to the database at the end of the call.
- ❑ The recording beep signal and the warning message can be turned off with the option of adding a custom voice prompt message
- ❑ Recordings are in .AMR format, which guarantees high quality of the records and decreases the costs of the data transfer to the server.
- ❑ Access to the application is secured with a login and password.



Server storage:

- ❑ A secure central storage environment guaranteed by encryption/decryption mechanisms designed to support corporate hierarchical structure. Within your company account you can create and manage groups, sub-groups and users representing company departments
- ❑ Full details of each recording; include outgoing/incoming call time and date stamp, caller/recipient's mobile number and the duration of the call
- ❑ Access rights management for recorded data files to be accessible ONLY by authorized persons
- ❑ User/group profile configuration to customize the system according to your company's and specific users' requirements :
 - For each user in the system you can define the recording hours weekly timetable reflecting user's working hours.
 - White and black lists allow you to define sets of phone numbers to be treated exceptionally by the system, independently of other settings.



Business Model

- ❑ **SAAS (Software as a service)** is a model of service-on-demand software deployment available at www.voxtrack.com . We host recordings on our own web servers and do all the maintenance till the contract expires. A one-time activation fee and monthly hosting fee apply. A maintenance fee is included.
- ❑ **On-premise software.** Server software will be sold to the customer, so all data will be kept within the customer's infrastructure. The preferred model in some industries, such as banking, finance, and defense, where the ability to supervise and secure data on premises that are locally-owned or controlled is required. A one-time fee is applied, based on the number of users.



Requirements

❑ **Mobile Client**

Supported devices: Symbian S60 3rd and 5th edition devices

Internet access service that are supported by internet connection types: GPRS/3G/WLAN

❑ **Server (for on-premise installation)**

Supported browsers: IE, Mozilla Firefox, Google Chrome

Dedicated / virtual machine

Windows Server / IIS

MS SQL / PostgreSQL database

Supported media players: QuickTime Player

Supported recording formats: . AMR

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